

April 25, 2014.

Dear Wes:

I am writing to thank you very much for the exemplary work during the electrical project at my home on Cooper St.

Almost instantly I became very comfortable with the manner in which you and your crew applied themselves to ensure the best possible execution of every element of the work required.

The transformation that occurred during the past 18 months created a state of the art, well thought out electrical system from a 100 year old wiring nightmare. I am particularly grateful to both you and Jody for the numerous suggestions which added so much to the stunning effect of the lighting solutions in all three units of my triplex. The suggestions included sourcing for lighting fixtures, placement of pot lights and pendants, optional electrical switches and dimmers, plus the coolest electrical panels ever.

Throughout this project I was impressed by the professionalism and quality of the work done by you and your crew. The attention to detail and care taken to achieve the objective of preserving the architectural details in the house presented Jody with challenges he met with grace, skill and sheer talent.

It has been a pleasure working with you, Jody and the whole crew - your flexibility and availability throughout the project was very much appreciated.

Wishing you continued success in all your future endeavours, hopefully they will not all present the challenges Cooper did.

Sincerely,

A handwritten signature in cursive script that reads "Gail Flanagan". The signature is written in dark ink and is positioned below the word "Sincerely,".